CASE STUDY

All important data in one place with easy to manage and user-friendly interface

George Brown College of Applied Arts and Technology is a public, fully accredited college in Toronto (Canada).

⚙ IMPLEMENTATION

📅 August 2018	🖥 <100 workstations	🔗 Network	🗄 Inventory	👥 Users	🛟 HelpDesk	🛡 DataGuard	⤇ SmartTime

⚠ CHALLENGES:

- requirement of regularly updated and developed software with reliable support

- finding software that is accessible and has pleasant, fairly uncomplicated UX so it is easy to understand by new users in the College

- need for immediate data collection

✔ ACHIEVED BENEFITS

- quick and easy installation

- the implementation process is reasonably simple and intuitive

- administrators are collecting valuable data in a short time without complicated configuration

- nVision has remained lightweight and easy to use and managing software incorporates many features and integrations

- a trouble ticketing system and asset management

Regardless of cloud popularity, most organizations are dependent on their on-premise networks to do business. This is critically important since it ensures that administrators can collect reliable performance, fault, or error information. It's also very crucial to ensure that administrators can continue to proactively maintain and upgrade the network to support users.

It is considered essential to have access to:

✔ device logs,

✔ activity summary for a large number of devices,

✔ connections monitoring.

In addition, George Brown students learn how a Network Operations Center is managed, how trouble tickets and knowledge base can assist operators and managers in ensuring stability, resiliency, and security in enterprise networks, how to divide NOC responsibilities for efficiency and security, and how to enable management access to logs and reports.

> *Axence nVision® has just the right amount of features and functionality. Installation is quick and easy, the basic configuration and menus follow a logical sequence and are intuitive. In my experience implementing network management, nVision Administrators can get it working and collect valuable data in a short time, even before implementing thresholds and alarms. As a result, the nVision implementation process can be reasonably smooth and training can be done in several stages so as to avoid overloading the NOC staff.*

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